Coding, Billing, Compliance Issues

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CODING, BILLING, COMPLIANCE ISSUES FOR HYPERBARIC OXYGEN THERAPY Valerie Palmer, RN, ACHRN, CWCN, CWS, CMBS, FACCWS, UHMSADS Prector of Operations and Compliance National Baromedical Services, Inc.

NO FINANCIAL CONFLICT OF INTEREST TO DISCLOSE

MEDICARE PAYMENT SYSTEMS AFFECTING REIMBURSEMENT FOR HYPERBARIC OXYGEN THERAPY

- Physician Fee Schedule
- o Inpatient Prospective Payment System
- Outpatient Prospective Payment System
- Off-Campus Provider Based Alternative Payment Model
- o Home Health Prospective Payment System
- SNF/Nursing Home Payment System
- Clinical Lab Fee Schedule

PHYSICIAN PAYMENT FOR HYPERBARIC OXYGEN THERAPY

- CPT CODE 99183
- o Paid as a single 'per treatment' amount
- Same for Medicare & Commercial payors

INPATIENT PROSPECTIVE PAYMENT SYSTEM (CMS HOSPITAL PAYMENT)

- Based upon DRG's (Diagnosis Related Groups)
- Payment incrementally increased by additional diagnoses
- o Reimbursement all inclusive
- o CPT codes do not determine reimbursement
- No separate payment for HBO

INPATIENT HOSPITAL PAYMENT (COMMERCIAL PAYORS)

- Facility CPT code may be 99183 or G0277 (verify)
- May pay separately for HBO
- Obtain pre-authorization prior to starting
 emergency conditions

HOME HEALTH PROSPECTIVE PAYMENT SYSTEM

- A fixed payment amount based on the primary diagnosis and correlating home health resource group
- Quarterly, consolidated billing list by CMS
- Can have outpatient HBO while having Home Health services

SNF/NURSING HOME PAYMENT SYSTEM

- o Paid under a DRG System
- o A few 'Carve Out' services
- Services not included in the list of 'carve out(s)' have to be paid for by the SNF unit
- HBO is not on the list of 'Carve Out(s)'
- Suggest contractual arrangement between facilities for patients in Part A stay
- Physician Supervision may be billed directly to CMS

HOSPITAL CHARGES FOR HBO UNDER OUTPATIENT PROSPECTIVE PAYMENT SYSTEM (OPPS)

- Hospital CPT code G0277
- o Billed in 30 minute increments
- Must be 16 minutes into 30 minute segment to charge

SECTION 603 OF BIPARTISAN BUDGET ACT OF 2015

- o Signed into law November 2, 2015
- Changed rules for off-campus provider based department reimbursement
- Reimbursement based upon:
 - · Location to the main hospital
 - Date services were first provided
- Modifiers PO and PN created to identify proper reimbursement rate for off-campus providers

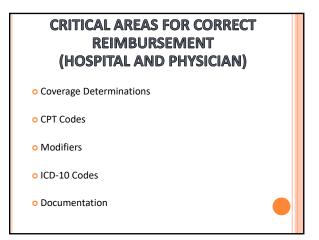
PROVIDER BASED DEFINITIONS

- Campus
 - Bordering the main building
 - · Located within 250 yards of the main building
- Remote Location of a Hospital
 - Facility or organization created or acquired by hospital that is main provider
 - Provides inpatient hospital services under the name, ownership, and financial and administrative control of main provider
 - Does not include a satellite facility

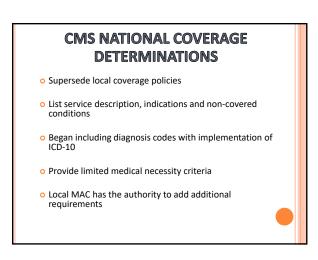
"PO" MODIFIER

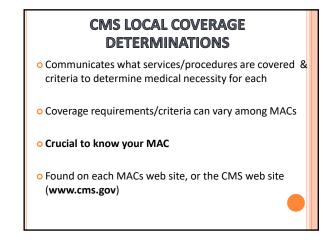
- Used by off-campus provider based departments (> than 250 yards from main hospital)
- o Services provided prior to November 2, 2015
- Modifier "PO" appended to every service provided and reported on hospital claim to represent "excepted" services
- Facility continues to be paid under OPPS
- o If department relocates, even within the same building, excepted status can be lost
- Facility payment decreased to 40% of OPPS rate for clinic visit charge (CPT code G0463) in 2020.

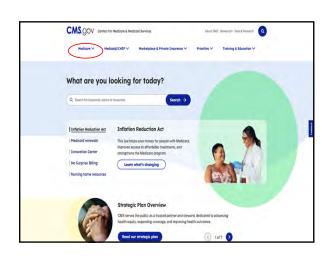
"PN" MODIFIER Used by off-campus provider based departments (> than 250 yards from main hospital, or remote location of hospital) Services were NOT being provided prior to November 2, 2015 Modifier "PN" appended to every service provided and reported on hospital claim to represent "non-excepted" services Facility paid under MPFS at 40% of OPPS amount for all services provided



TYPES OF CMS COVERAGE DETERMINATIONS National Coverage Determinations Local Coverage Determinations Medicare Administrative Contractor (MAC)





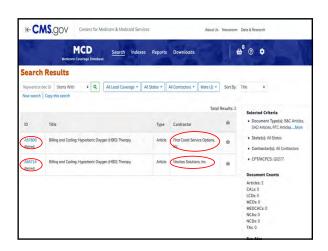






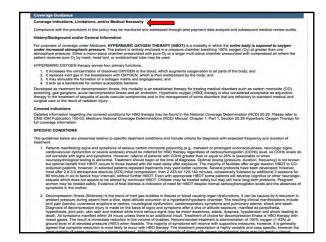


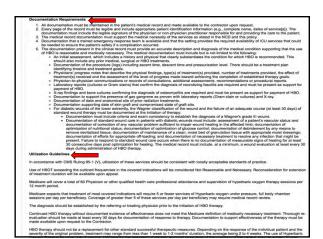




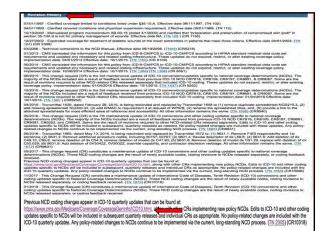


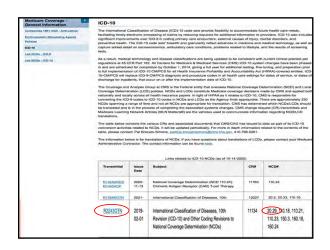




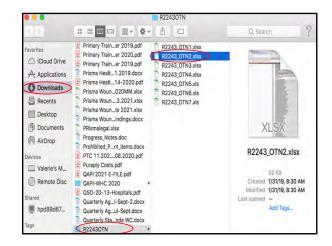


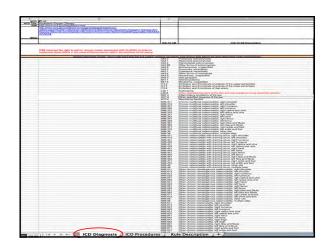


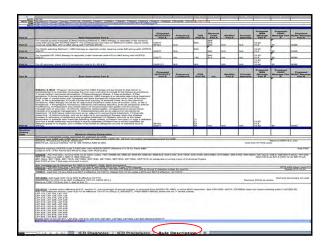




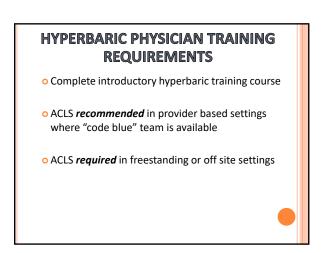








SETTING REQUIREMENTS FOR PROVISION OF HBO Inpatient or Outpatient Hospital 2015 started covering in free standing & physician office settings Immediate availability of ACLS team when the chamber is in operation ICU level of care services available in a hospital setting



PHYSICIAN CREDENTIALING

 Must be credentialed in hyperbaric medicine by the hospital where the hyperbaric services are provided

RENEWAL OF PHYSICIAN PRIVILEGES FOR HBO

- o UHMS recommends 24 hours every two years
- o ACHM recommends 15 hours every two years
- Licensing & accrediting bodies refer to local medical staff by-laws & credentialing criteria
 - UHMS accreditation requires a minimum of 24 hours every two years

PHYSICIAN SUPERVISION DURING HBO

- Federal Register / Vol. 84, No. 218 / Tuesday, November 12, 2019
- Changed the level of supervision for all outpatient therapeutic services provided in hospitals
- Minimum required level of supervision reduced from direct to general supervision
- Hospitals are allowed to require stricter levels if they choose

PHYSICIAN SUPERVISION DURING HBO

- Important to note this final rule only applies to Part A Regulations
- o CMS found direct supervision difficult to monitor
- Easier to use electronic billing edits (data mining) to monitor supervision

PHYSICIAN SUPERVISION DURING HBO

- o If G0277 is billed, system edits require a correlating 99183 for supervision to also be billed
- Since 99183 is like an E&M code, it can't be billed unless an actual service is provided
 - "Physician attendance and supervision of HBO"
- CMS felt this requirement would keep patients safe by ensuring supervision still occurred & be easier to monitor
- Most MACs don't feel the final rule changed any previous requirements

PHYSICIAN SUPERVISION DURING HBO

- Supervising practitioner must be <u>immediately</u> available physically
- Immediately available, according to CMS, is defined as "without lapse of time"
- Must not be providing or performing another service that cannot be safely interrupted.

SUPERVISION BY NON-PHYSICIAN PRACTITIONERS

- Physician Assistants
- Nurse Practitioners
- Clinical Nurse Specialists

NON-PHYSICIAN PRACTITIONERS MAY DIRECTLY SUPERVISE SERVICES WHICH:

- o May perform themselves under their State License & Scope of Practice
- o If state requires collaborative practice agreement, it must be with a credentialed & trained HBO physician
- o They have been granted privileges by hospital to supervise specific services where supervision taking
- o Must complete same training requirements as required of the physicians



- o Effective January 1, 2020 CMS revised their regulations for physician supervision requirements for PAs
- o PAs function according to state laws and state scope of practice rules in the state where services are furnished
- o Absent state laws, practice agreements and medical staff by-laws would determine level of physician supervision



HBO SUPERVISION BY LIMITED LICENSE PHYSICIANS

- Verify limitations with specific contractors
- o May allow supervision if an unlimited license physician is immediately available

CMS APPROVED HYPERBARIC INDICATIONS

- o Acute carbon Monoxide
- Decompression Illness
- o Gas Embolism
- o Gas Gangrene
- Acute Traumatic Peripheral
- o Crush Injuries & Suturing of Severed Limbs
- Cyanide Poisoning
- Actinomycosis

- Necrotizing Fasciitis
- Acute Peripheral Arterial Insufficiency
- o Preparation & Preservation of Compromised Skin Grafts or Flaps
- Chronic Refractory Osteomyelitis
- Osteoradionecrosis o Soft Tissue Radionecrosis
- o Diabetic Wounds of the
- **Lower Extremities**

UHMS INDICATIONS FOR HBO

- Carbon Monoxide Poisoning
- Cyanide Poisoning
- o Gas Gangrene
- Necrotizing Infections
- o Crush Injuries, Compartment Syndrome, Other Acute Traumatic Peripheral Ischemias
- Decompression Sickness
- Air or Gas Embolism
- o Delayed Radiation Injury

- Refractory Osteomyelitis
- Compromised Skin Grafts and Flaps
- o Enhancement of healing in selected problem wounds
- O Thermal Burns
- Exceptional Blood Loss Anemia
- Intracranial Abscess
- o Idiopathic Sudden Sensorineural Hearing Loss
- Acute Retinal Artery Occlusion

MOST COMMON HBOT INDICATIONS

- o Diabetic wounds of the lower extremity
- Chronic refractory osteomyelitis
- o Soft tissue radionecrosis
- Osteoradionecrosis
- Preparation and preservation of compromised skin grafts or flaps
- Acute peripheral arterial insufficiency

REQUIREMENTS FOR ALL HBO INDICATIONS

- o Initial evaluation, to include H&P
- Clear description of condition for which HBOT is recommended
- Documentation of any prior medical, surgical and/or HBO treatments that have been provided
- Wound evaluation by physician at least every 30 days
- Clinical Photographs, when possible, to support diagnosis

DIABETIC WOUNDS OF THE LOWER EXTREMITY

- Patient has documented Type I or Type II diabetes <u>and</u> a LE wound that is documented as being <u>due to diabetes</u>
- o Wound is documented as a Wagner Grade 3 or higher
- Ocumentation must demonstrate:
 - Abscess
 - Joint sepsis
 - Bone involvement/osteomyelitis
 - Tendonitis
 - localized or extensive gangrene of the foot

WAGNER GRADING SCALE

- **Grade 1** Superficial ulcer without penetration to deeper layers.
- Grade 2- Deeper ulcer extending through dermis.
 Tendon, ligaments, joint capsule or bone may be exposed.
- Grade 3- Deeper ulcer with abscess, osteomyelitis, pyarthrosis, plantar space abscess, or infection of the tendon and tendon sheaths
- Grade 4- Localized gangrene of toes or forefoot, which may be wet or dry
- Grade 5- gangrene involves the whole foot or such a percentage that no local procedures are possible and amputation (at least at the below the knee level) is indicated

DIABETIC WOUNDS OF THE LOWER EXTREMITY CONTINUED

- Patient has failed 30 days of standard wound therapy & previous treatment is documented, including dates of treatment
- During every 30 day treatment period, while using HBO, there must be documented, measurable signs of healing

DIABETIC WOUNDS OF THE LOWER EXTREMITY CONTINUED

- Evaluate & optimize patient's:
 - 1. Vascular status
 - 2. Nutritional status
 - 3. Glucose control

DIABETIC WOUNDS OF THE LOWER EXTREMITY CONTINUED

- Additional Therapies to Document:
 - 1. Debridement of devitalized tissue
 - Moist dressings to maintain healthy granulation tissue
 - 3. Efforts towards appropriate offloading
 - 3. Treatment to resolve any infection

CHRONIC REFRACTORY OSTEOMYELITIS

- Confirmed by plain X-ray, MRI, bone scan and/or bone culture
- Exposed bone is not sufficient
- Defined as an infection in the bone that persists or recurs, following appropriate, first line interventions
- Most contractors consider 6 weeks of failed care to be chronic (common orthopedic definition)

CROM FIRST LINE INTERVENTIONS

- Use of appropriate antibiotics
- Aspiration of the abscess
- Surgical debridement (or documentation why bone debridement is not appropriate)
- Immobilization of affected extremity and/or removal of any involved ORIF hardware

SOFT TISSUE RADIONECROSIS & OSTEORADIONECROSIS

- Documentation of date and anatomical site of prior radiation treatments
- o Obtain records from radiation oncologist when possible
- o Documentation of radiation dose & number of treatments
- o Documentation of tissue necrosis and/or breakdown
- XRT must have ended at least 6 months prior to HBO (common time frame for post radiation complications to be considered chronic & meet HBO medical necessity criteria)

SOFT TISSUE RADIONECROSIS

- Must document primary diagnosis as soft tissue radionecrosis of (anatomical site)
 - L59.8 Other specified disorders of the skin & SubQ related to radiation
 - Verify code with payors other than Medicare (May use T66.XXXA, M79.9 or Z92.3)
- Some payors want the presenting condition coded as well (anatomical site of radiation injury, such as, radiation proctitis, open breast wound, etc.)

OSTEORADIONECROSIS

- ORN coded as primary diagnosis:
 - M27.2 Inflammatory conditions of the jaw
 - M27.8 Other specified diseases of the jaw

OSTEORADIONECROSIS

- Verify codes with payors other than Medicare
- Prophylaxis for ORN prior to tooth extraction not covered by Medicare
- Some payors may want Z92.3 history of radiation code included

PREPARATION AND PRESERVATION OF COMPROMISED SKIN GRAFT OR FLAP

- Documentation of date and type of surgical procedure
- Documentation of compromised state of skin graft or flap
 - (dusky appearance, dehiscence of suture line, failure of adherence of STSG, loss of skin, necrosis, eschar)

PREPARATION AND PRESERVATION OF COMPROMISED SKIN GRAFT OR FLAP

- Documentation of "non-healing amputation stump wound" does <u>not</u> meet medical necessity requirements
- Documentation of "compromised flap" at amputation site <u>does</u> meet medical necessity requirements <u>IF</u> a true flap was created during surgery (AKA or BKA flap)
- Approximation of surgical incision skin edges does not meet medical necessity

PREPARATION AND PRESERVATION OF COMPROMISED SKIN GRAFT OR FLAP

- May <u>not</u> be used for primary management of skin grafts or flaps that are not compromised/failing
- Intended for acute management (within 24 hours of signs of compromise)
- Only use HBO to prepare site for graft/flap if previous graft/flap failure in same anatomical location
- Excludes artificial skin grafts (Apligraf, Dermagraft, etc.)

ACUTE PERIPHERAL ARTERIAL INSUFFICIENCY

- CMS is very clear that this is for the management of ACUTE conditions
- Not for the management of chronically ischemic wounds (> 2 weeks)
- CMS defines as "sudden occlusion of a major artery in an extremity"
- Secondary to arterial embolism or thrombus
- HBO is <u>adjunctive</u> to surgical intervention (embolectomy, thrombectomy, etc.)
- Must have documented above measures to restore blood flow

PRIOR AUTHORIZATION PROGRAM

- o Fee-for-service Compliance program
- Intended to detect unnecessary utilization & prevent improper payments to providers
- Was only implemented in Illinois, Michigan and New Jersey
- States chosen due to higher utilization rate & higher improper payment rate than other states

PRIOR AUTHORIZATION PROGRAM

- Applied to only 5 indications identified by CMS as non-emergent:
 - · Chronic refractory osteomyelitis
 - · Diabetic ulcers of the lower extremity
 - Osteoradionecrosis
 - Soft tissue radionecrosis
 - Actinomycosis
- o Ended in February, 2018

TARGETED PROBE AND EDUCATE PROGRAM (TPE)

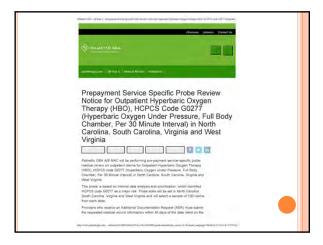
- Intended to increase accuracy of claims in very specific areas
- Providers who have unusual billing practices or high error rates
- Items/Services that have high error rates and are a financial risk to Medicare

TARGETED PROBE AND EDUCATE PROGRAM

- Provider notified by letter that they have been chosen for the TPE Program
- MAC requests 20-40 claims and correlating medical records for review
- If found to be compliant, no further reviews for at least a year
- o Errors result in one on one education sessions

TARGETED PROBE AND EDUCATE PROGRAM

- 45 days given to implement changes/corrective action
- MAC requests 20-40 more claims and correlating medical records for review
- o If found to be compliant, no further reviews for at least a year
- o Errors result in additional one on one education sessions
- Continued errors after 3 educational sessions will result in referral to a higher authority within Medicare, possibly exclusion from Government funded programs



TRANSCUTANEOUS OXIMETRY

("Non-invasive Vascular Testing" or "Non-invasive Physiologic Studies")

- o 93923 (Complete): 3+ Levels
- o 93922 (Limited): 1-2 Levels
- o 93922-52 (Limited, unilateral): 1-2 Levels
- Meant to be bilateral, select next lower charge if not
- Provocative functional maneuvers a bonus. Select the next higher charge if there is one (e.g. oxygen challenge)

TRANSCUTANEOUS OXIMETRY

("Non-invasive Vascular Testing" or "Non-invasive Physiologic Studies")

- o "Levels" does not mean electrodes
 - · Levels: toes, midfoot, ankle, calf, thigh
- o Must also do an ABI to bill for TCOM
- o Hospital use modifier TC (technical component only)
- o Physician use modifier 26 (interpretation only)

"X" MODIFIERS

- o 4 modifiers created as a subset of modifier 59
 - XE separate encounter on the same date (i.e., multiple HBO Txs/same DOS)
 - XS Separate structure/organ on the same date
 - XP Different practitioner on the same date
 - XU Unusual non-overlapping service (does not overlap usual components of the main service)

"X" MODIFIERS

- o Effective date January 1, 2015
- o Modifier 59 has not stopped being recognized
- Coding compliance requires the use of most specific modifier
- Routine use of modifier 59 may trigger pre-payment audit

ICD-10 CODES & OPPS

- OPPS payment relies on accurate assignment of diagnosis codes
- Claims have procedure to diagnosis editing
- o If the codes do not match, the claim will be denied for payment due to 'Lack of Medical Necessity'
- The wrong diagnosis code on an inpatient claim may result in a reduced reimbursement
- The wrong diagnosis code on an OPPS claim may result in no payment at all

TIPS TO ENSURE DOCUMENTATION GETS CODED PROPERLY

- Make sure the diagnosis does not change between physicians
- Make sure the diagnostic test(s) results don't conflict with the documented diagnosis
- OPPS reimbursement <u>is not</u> increased by having multiple diagnoses listed
- Documenting conditions unrelated to the treatment provided may result in an ICD-10 code that causes the claim to be denied

DOCUMENTATION TIPS

- Wound <u>grade</u> is for diabetic ulcers and <u>stage</u> is for pressure ulcers. The words matter, don't mix them up!!
- Ensure your documentation makes sense (electronic records often don't print out well)
- o Make clear, concise diagnostic statements
- Make sure electronic record encounter notes have consistent diagnosis in all sections
- Be consistent with your diagnosis, unless a reason for change is clearly documented

CRITICAL DOCUMENTATION REQUIREMENTS FOR ICD-10

- Laterality
- Anatomical location
- o Chronic vs acute
- Severity (for ulcer codes)
 - Limited to skin break down
 - Fat layer exposed
 - · Necrosis of muscle
 - Necrosis of bone

CRITICAL DOCUMENTATION REQUIREMENTS FOR ICD-10

- o Injuries & bites:
 - Accidental, intentional, or assault
 - Specific type of bite
 - o(rattlesnake, Brown Recluse Spider, Jelly Fish, etc.)

ICD-10 7TH CHARACTER SELECTION

- Used primarily with injuries, external causes & wounds
- o Services have A, D, or S as 7th character
 - A = Initial encounter
 - D = Subsequent encounter
 - S = Sequela
- Based on patient's perspective, not customary use of terms

A = INITIAL ENCOUNTER

- Used for all encounters as long as patient is receiving active care
- Continue to use as long as the patient is getting active treatment & progressing
- Use with complications of other conditions as it relates to treatment (i.e., infection from previous surgery)

D = SUBSEQUENT ENCOUNTER

- Routine care during healing or recovery phase (i.e., medication adjustment, aftercare)
- Patient is no longer progressing, but provider wishes to continue providing care to aid healing

S = SEQUELA

- New term in ICD-10 for "late effects"
- Conditions that arise as a direct result of another condition (i.e., chronic pain after an injury)
- $\color{red} \bullet$ Not the same as an acute complication
- Must use injury code that precipitated sequela as well
- o "A" is used at the end of the current sequela being treated
- "S" is used at the end of the initial injury that led to the sequela

HOW CAN YOU MANAGE CMS PAYMENT SYSTEMS?

- Have someone that keeps up with program updates
- o Assign billing & coding staff specific to the department
- Have clinical, coding & billing staff audit claims against the medical records on a regular basis
- Involve clinical staff in plan to resolve any identified issues
- Contact MAC for guidance

REVIEW NCD'S & LCD'S REGULARLY

- Keep up with changes to existing policies
- o Be aware of new policies
- There is a comment period (draft policy) for any new or changing coverage determination and this is your chance to express any concerns you may have

PROVIDE EDUCATION

- Educate physicians and staff about coverage determinations that impact their clinical area
- Provide tools to allow appropriate staff quick and simple access to medical necessity criteria

THANK YOU!

QUESTIONS?